

WS-07981A-08-D18D

ORIGINAL

OPEN MEETING AGENDA ITEM
ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM



Investigator: Al Amezcua

Phone: 2013 MAY 22 P 2: 06

Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 110723

ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

Date: 5/21/2013

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Patrick Last: Reed

Account Name: Patrick Reed

Home: (000) 000-0000

Street:

Work: (000) 000-0000

City: San Tan Valley

CBR:

State: AZ Zip: 00000

is: Cellular

Utility Company: Johnson Utilities L.L.C. d/b/a Johnson Utilities Company

Division: Sewer

Contact Name: Greg Brown

Contact Phone:

Nature of Complaint:

I strongly oppose the rate increase request by Johnson Utilities. Johnson Utilities has a monopoly on San Tan Valley and has taken advantage of its citizens. The running joke in Pinal County is "how do you find San Tan Valley...just follow your nose. The utility has poisoned its citizens with e-coli, lied about it, got caught in the lie, was fined and continue to lie to its customers and media. The fines have cost Johnson Utilities but has not changed their behavior. Now they want their customers to bear the burden of their wrong doings. Facebook is full of stories of ill citizens, directly related to e-coli, potential home developers and potential owners that refuse to build or buy in any area that Johnson utilities serve. I could go on and on. Their attorney's consistently minimize the impact that Johnson Utilities has on our community. Have you been to San Tan Valley? There are restaurants, barber shops, medical facilities so inundated with the smell of sewage that they are losing customers. JU simply passes these incident off as antidotal or "the smell is a bacteria that we add to the sewage to break it down". JU have neglected its responsibilities to insure that we have a safe and reliable source of water, all in the name of bigger profits. Now JU comes to the commission to ask for permission to increase its rates. It will not go into infrastructure, but will go into the pockets of its owners. If granted, the commission will continue to empower and financial enhance a utility that care little for its customers and values the dollar over safety.

End of Complaint

Arizona Corporation Commission

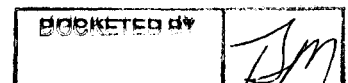
DOCKETED

MAY 22 2013

Utilities' Response:

Investigator's Comments and Disposition:

Good morning Mr. Reed,



This is in respond to your email dated May 16, 2013 in regards to Johnson Utilities. I have filed an opinion on your behalf that will be docketed for the record. I wanted to thank you for your comments in this matter.

Sincerely,

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Alfonso Amezcua
1200 W Washington St
Phoenix, AZ 85007

End of Comments

Date Completed: 5/21/2013

Opinion No. 2013 - 110723
